| Claims Experience | No of claims outstanding |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fire | Marine Cargo | Marine Hull | Engineering | Motor OD | Motor TP | Health | Overseas Travel | Personal Accident | Liability | Crop | Credit Insurance | Misc | Total |
| Claims $\mathrm{O} / \mathrm{s}$ at the beginning of the period | 512 | - | - | - | 7,167 | 1,304 | 84 | 23 | 13 | - | - | - | 336 | 9,439 |
| Claims reported during the period | 390 | 17 | - | 17 | 65,925 | 1,706 | 2,772 | 472 | 29 | 2 | 14 | - | 8,280 | 79,624 |
| Claims settled during the period | 359 | - | - | 10 | 58,769 | 902 | 2,782 | 481 | 32 | 2 | 14 | - | 6,196 | 69,547 |
| Claims repudiated during the period | - | - | - | - | 5,601 | 4 | - | - | - | - | - | - | - | 5,605 |
| Claims closed during the period | - | - | - | - | 1,242 | 28 | - | - | - | - | - | - | 2,289 | 3,559 |
| Claims $\mathrm{O} / \mathrm{s}$ at the end of the period | 543 | 17 | - | 7 | 7,480 | 2,076 | 74 | 14 | 10 | - | - | - | 131 | 10,352 |
| Claims Ageing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than 3 months | 103 | 17 | - | 7 | 6,730 | 948 | 71 | 13 | 6 | - | - | - | 119 | 8,014 |
| 3 months to 6 months | 238 | - | - | - | 558 | 473 | 2 | - | 4 | - | - | - | 11 | 1,286 |
| 6 months to 1 year | 198 | - | - | - | 168 | 456 | 1 | - | - | - | - | - | - | 823 |
| 1 year and above | 4 | - | - | - | 24 | 199 | - | 1 | - | - | - | - | 1 | 229 |

